

## Get Help Logging In

Before you submit a second Spark access request, review this brief Q&A first for a possible solution to your login issue.

- **Forget your password?**

Click on the "I forgot my password" link to reset your password. You will need to know your username.

- **Forget your username?**

Your username is usually the same as your corporate email address.

- **Your corporate email address is not your username and you still can't remember what it is?**

Email Support at [support@strongmail.com](mailto:support@strongmail.com).

If you have other questions related to logging in, please contact Support and they will assist you with your question.

Best regards,

StrongMail